



Azure Terms and Conditions

This document outlines the terms and conditions of the Microsoft Azure service supplied by Resolve.

This service is supplied under the following terms and conditions:

- Resolve IT Solutions Ltd (“Resolve”) will bill my organisation for the Microsoft Azure service(s) I have consumed on a rolling monthly basis, and my organisation agrees to pay any invoices within 30 days;
- Azure pricing is based on usage - therefore billing is variable and I accept I will be charged more if consumption is increased or if Microsoft increase their pricing;
- I accept that there is no cap or limit on the consumption of the Azure service(s) and by consuming the services I agree to pay for them in full.
- My organisation can add additional Microsoft Azure service(s) at any time by contacting Resolve, and these additions will become chargeable from the point at which I request them;
- My organisation can cancel the Microsoft Azure service(s) at any time, by providing 30 days’ notice to Resolve, with notice to be provided via email to sales@resolve.co.uk;
- Should my organisation cancel the service, my organisation accepts that the data and services assigned to the Microsoft Azure service(s) will be deleted and inaccessible;



Support

- The supply of Azure services to your organisation does not include any support, monitoring or management for the product, it is supply only.
- Resolve can offer support, monitoring and management for Microsoft Azure service(s) and the local devices which connect to the Azure services at an additional cost – please contact us for further details.